

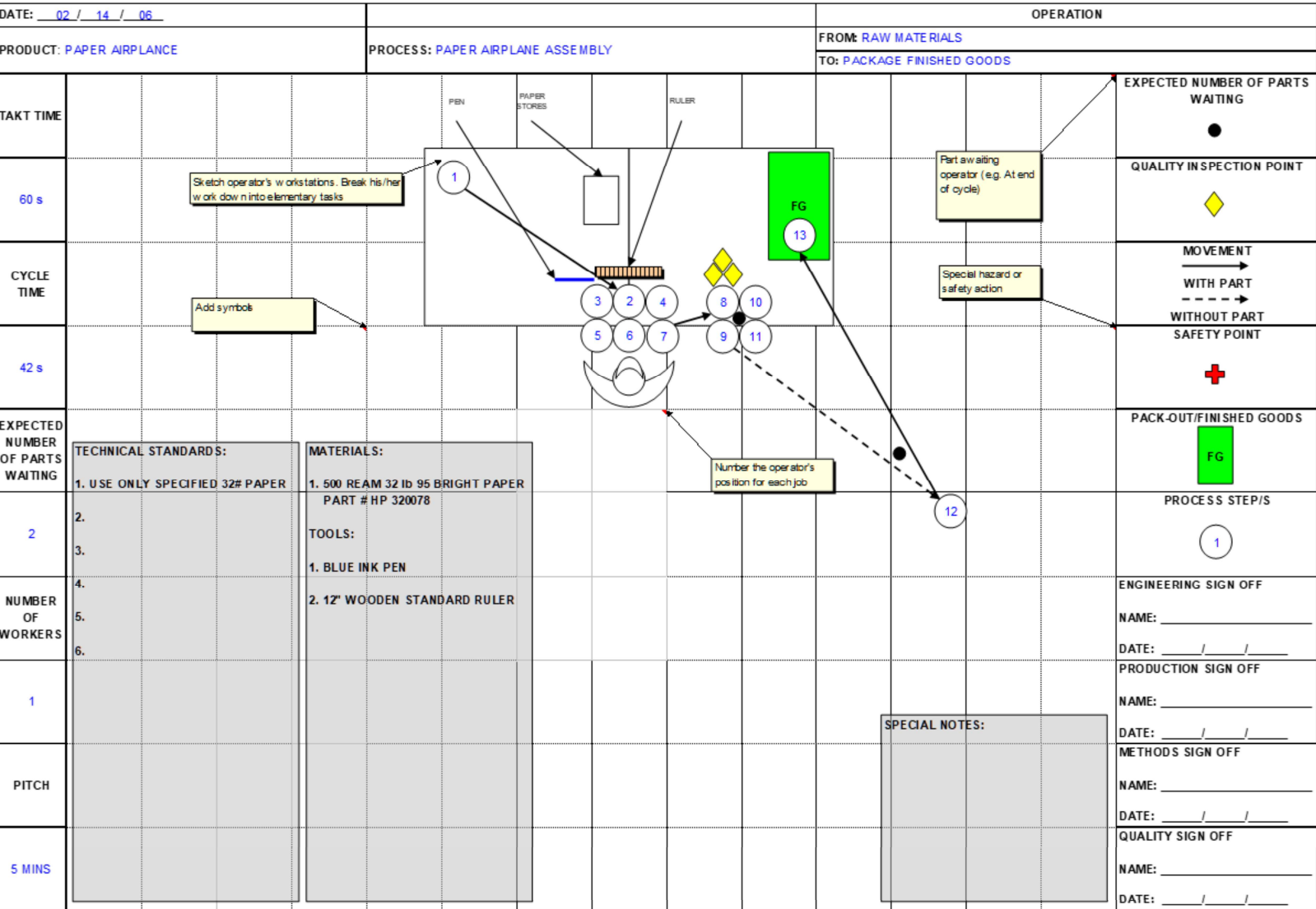
[illegible]

On a scale of 0 to 10 I would put myself at an 8.5 for my knowledge of MS Word, Excel, PowerPoint and Project in using them to create standard work templates, documents and reports.

These sides are just some examples that exemplify my adeptness in creating standard work documents and reports using Word, Excel PowerPoint and Project.

The first 7 examples I use to train people cycle time measurement by making paper airplanes.

STANDARDIZED WORK CHART

| | | | | | |
|----------------------------------|---|---|--|----------------------------|---|
| DATE: 02 / 14 / 06 | | | | OPERATION | |
| PRODUCT: PAPER AIRPLANCE | | PROCESS: PAPER AIRPLANE ASSEMBLY | | FROM: RAW MATERIALS | |
| | | | | TO: PACKAGE FINISHED GOODS | |
| TAKT TIME | |  | | | EXPECTED NUMBER OF PARTS WAITING ● |
| 60 s | | | | | QUALITY IN SPECTION POINT ◆ |
| CYCLE TIME | | | | | MOVEMENT → WITH PART --- WITHOUT PART SAFETY POINT |
| 42 s | | | | | + |
| EXPECTED NUMBER OF PARTS WAITING | TECHNICAL STANDARDS: 1. USE ONLY SPECIFIED 32# PAPER | MATERIALS: 1. 500 REAM 32 lb 95 BRIGHT PAPER PART # HP 320078 | | | PACK-OUT/FINISHED GOODS FG |
| 2 | | TOOLS: 1. BLUE INK PEN | | | PROCESS STEP/S 1 |
| NUMBER OF WORKERS | | 2. 12" WOODEN STANDARD RULER | | | ENGINEERING SIGN OFF NAME: _____ DATE: ____/____/____ |
| 1 | | | | | PRODUCTION SIGN OFF NAME: _____ DATE: ____/____/____ |
| PITCH | | | | | METHODS SIGN OFF NAME: _____ DATE: ____/____/____ |
| 5 MINS | | | | | QUALITY SIGN OFF NAME: _____ DATE: ____/____/____ |
| SPECIAL NOTES: | | | | | |

Standard work chart.

STANDARD OPERATION SHEET

[illegible]

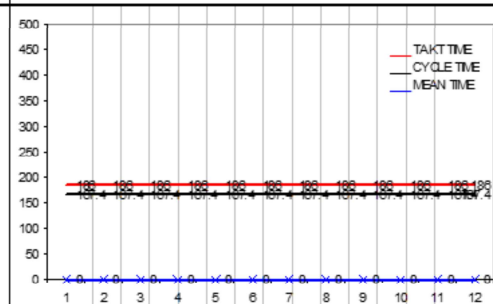
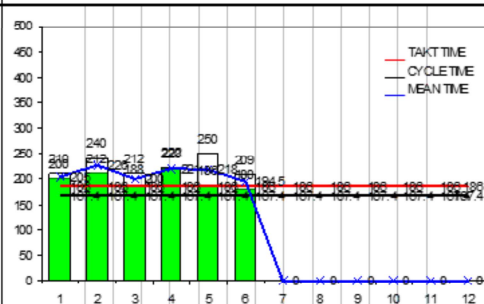
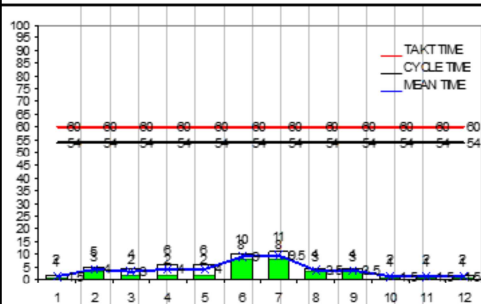
Standard operations sheet.

PAPER AIRPLANE INC. - GREENVILLE, SC JUNE 28, 2006

CURRENT STATE

FUTURE STATE

NEXT OBJECTIVE



DATE: 02 / 14 / 06

DATE: 02 / 14 / 06

DATE: 02 / 14 / 06

| STATION | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | TOTAL |
|---------|-----|---|---|---|---|-----|-----|-----|-----|-----|-----|-----|-------|
| MIN | 1 | 3 | 2 | 2 | 2 | 8 | 8 | 3 | 3 | 1 | 1 | 1 | 35 |
| MEAN | 1.5 | 4 | 3 | 4 | 4 | 9.5 | 3.5 | 3.5 | 1.5 | 1.5 | 1.5 | 1.5 | 46.5 |
| MAX | 2 | 5 | 4 | 6 | 6 | 10 | 11 | 4 | 4 | 2 | 2 | 2 | 58 |

| STATION | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | TOTAL |
|---------|-----|-----|-----|-----|-----|-----|---|---|---|----|----|----|--------|
| MIN | 200 | 212 | 188 | 220 | 186 | 180 | | | | | | | 1186 |
| MEAN | 205 | 228 | 200 | 221 | 218 | 195 | 0 | 0 | 0 | 0 | 0 | 0 | 1284.5 |
| MAX | 210 | 240 | 212 | 222 | 250 | 209 | | | | | | | 1343 |

| STATION | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | TOTAL |
|---------|---|---|---|---|---|---|---|---|---|----|----|----|-------|
| MIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| MEAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| MAX | | | | | | | | | | | | | 0 |

OBSERVATIONS

- # 1 Paper stores needs to be closer to point of use on table
- # 2 Steps 2 and 3 can be incorporated with each other
- # 3 Work station 1 can be moved closer to work station 2
- # 12 Walking vast can be reduced by returning the flight path

OBSERVATIONS

- # 1 Rebar (See PDCA worksheets)
- # 2 Manual Bender
- # 3 Welding
- # 4 Stud Welding
- # 5 Saw
- # 6 KRB (Automatic Bender)

OBSERVATIONS

- # 1 Rebar (See PDCA worksheets)
- # 2 Manual Bender
- # 3 Welding
- # 4 Stud Welding
- # 5 Saw
- # 6 KRB (Automatic Bender)

NUMBER OF PARTS/PERSON/HOUR: 60 PARTS 1 PERSON PER HOUR

NUMBER OF PARTS/PERSON/HOUR:


NUMBER OF PARTS/PERSON/HOUR:

| REAL TIME/MINIMUM TIME RATIO | 1.71 |
|------------------------------|--|
| CT | 54 54 54 54 54 54 54 54 54 54 54 54 54 |
| TT | 60 60 60 60 60 60 60 60 60 60 60 60 60 |

| REAL TIME/MINIMUM TIME RATIO | 0.16 |
|------------------------------|---|
| CT | 167 167 167 167 167 167 167 167 167 167 167 167 167 |
| TT | 186 186 186 186 186 186 186 186 186 186 186 186 186 |

| REAL TIME/MINIMUM TIME RATIO | #DIV/0! |
|------------------------------|---|
| CT | 167 167 167 167 167 167 167 167 167 167 167 167 167 |
| TT | 186 186 186 186 186 186 186 186 186 186 186 186 186 |

Cycle time diagram.

| <div>  <div>TRACKING OF STANDARDIZED WORK</div> </div> | | | | | | |
|---|--|--------------------|-----------|-------------------------------|--|---|
| PLANT: GREENVILLE | | SHIFT: 1ST | | DEPT SHIFT MANAGR: JOHN PETAK | | NUMBER OF OPERATORS ON LINE: 4 |
| PRODUCT LINE: PAPER AIRPLANE | | DATE: 02 / 14 / 06 | | CREW TEAM LEADER: JOHN WAYNE | | |
| OPERATION № | DESCRIPTION | OPERATOR/S NAME | JUDGEMENT | | COMMENT S | CORRECTIVE ACTION/IMPROVEMENT IDEA S |
| | | | YES | NO | | |
| 1 | TAKE PAPER | John Doe | | ✓ | Licking fingers to pick up paper - possible contamination of product | Ask for maintenance help to install postage stamp finger moister sponge |
| 2 | FOLD ON 11" AXIS | Jane Doe | ✓ | | | |
| 3 | FOLD RIGHT HAND SIDE COCKPIT | John Doe | ✓ | | | |
| 4 | FOLD LEFT HAND SIDE COCKPIT | John Doe | | ✓ | Not being properly folded in to center line | Install hold jig and re-write work instructions and re-train operator |
| 5 | FOLD RIGHT/LEFT HAND SIDE COCKPIT TOGETHER | John Doe | ✓ | | | |
| 6 | FOLD RIGHT WING | Jane Doe | ✓ | | | |
| 7 | FOLD LEFT WING | John Doe | ✓ | | | |
| 8 | QUALITY CHECK POINT FUSAGE | John Doe | ✓ | | | |
| 9 | QUALITY CHECK POINT WING SPAN | John Doe | | ✓ | Checking taking too long | Conduct 5 Whys analysis |
| 10 | WRITE NAME REAR RIGHT HAND FUSAGE | John Doe | ✓ | | | |
| 11 | WRITE NAME REAR LEFT HAND FUSAGE | John Doe | ✓ | | | |
| 12 | CONDUCT TEST FLIGHT | John Doe | ✓ | | | |
| 13 | PACK-OUT TO FINISHED GOODS STAGING AREA | John Doe | | ✓ | Finished goods not being picked up to maintain pitch | Conduct 5 Whys analysis with material handling group |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Tracking of standard work audit sheet.

Page 1 of 1

OP-GR-FT2-JB 000.00 Name of Standard Work Job Breakdown Here - Dated 00/00/00

STANDARD WORK JOB BREAKDOWN PROCEDURE

(CONCISE DESCRIPTION OF STANDARD WORK JOB)

MACHINE: N/A OR USER DEFINABLE

PROCESS: N/A OR USER DEFINABLE

CHANGE FROM: N/A OR USER DEFINABLE

CHANGE TO: N/A OR USER DEFINABLE

CHANGE OVER TIME: N/A OR USER DEFINABLE

FREQUENCY: N/A OR USER DEFINABLE

! ▲ ONLY PERSONS TRAINED HOW TO DO THESE TASKS ARE TO CARRY OUT TASKS ▲ !

✚ MATERIALS/TOOLS/PPEs REQUIRED FOR TASK ✚

✚ MATERIALS/TOOLS/PPEs REQUIRED FOR TASK ✚

MATERIALS: N/A OR LIST MATERIALS NEEDED

MATERIALS: N/A OR LIST MATERIALS NEEDED

TOOLS: N/A OR LIST TOOLS NEEDED

TOOLS: N/A OR LIST TOOLS NEEDED

PPEs: ▲ FOLLOW ALL APPLICABLE JSAs ▲

PPEs: ▲ FOLLOW ALL APPLICABLE JSAs ▲ FOLLOW ALL APPLICABLE 'LOTO' AND MSDS

PURPOSE: N/A OR USER DEFINABLE OR EXPLAIN WHY THE STANDARD IS IN EXISTENCE

✚ SERIAL WORK INSTRUCTIONS ✚

✚ PARALLEL WORK INSTRUCTIONS ✚

▲ = SAFETY POINT ◆ = QUALITY POINT 🌀 = PPEs REQUIRED ✖ = TOOLS REQUIRED ⊕ = CRITICAL NOTE

| No | MAJOR STEP | KEY POINT | REASON FOR KEY POINT | PHOTOGRAPHIC DESCRIPTION |
|---------------|--|---|---|--|
| 1 | USE ARIEL SIZE 8 BOLD CAPITALS FOR READABILITY & CHARACTER SPACING. | | | IF NECESSARY INSERT A DESCRIPTIVE PHOTOGRAPH OF THE ACTION HERE TO GIVE VISUAL UNDERSTANDING |
| 2 | MAJOR STEPS (TASKS) NEEDED TO BE AN ELEMENT OF WORK SUFFICIENT TO ADVANCE JOB. | ▲ SAFETY POINT: INJURY AVOIDANCE. ◆ QUALITY POINT: DEFECT AVOIDANCE. ⊕ CRITICAL NOTE: ADVANCED DETAIL | SUPPORTING REASONS WHY YOU WANT TO DO IT THAT WAY | |
| 3 | E.G. START CAR ENGINE | ▲ ENSURE THE CAR IS IN PARK OR NEUTRAL AND THE PARKING BRAKE IS ON AND FOOT BRAKE IS APPLIED | PREVENT THE CAR DRIVING FORWARD | |
| 4 | ▲ ABC | ◆ ABC | ⊕ ABC | |
| 5 | ✖ ABC | 🌀 ABC | | |
| 6 | | | | |
| 7 | | | | |
| 8 | | | | |
| 9 | | | | |
| 12 | | | | |
| 13 | | | | |
| 14 | | | | |
| 15 | | | | |
| 16 | | | | |
| 17 | | | | |
| 18 | | | | |
| 19 | | | | |
| 20 | | | | |
| TASK COMPLETE | | | | |

OP-GR-FT2-JB 000.00 Form Standard Work Job Breakdown Template - Dated 01/01/2008


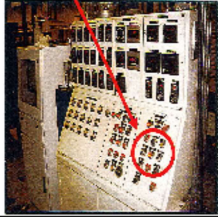

This is a MS Word template of my own design for a work content instruction for standard work job breakdown.

STANDARD WORK JOB BREAKDOWN PROCEDURE (LINE START UP FROM EXTRUDER TO OVEN)

| | |
|---|----------------------------------|
| MACHINE: LINES 6, 7, 8 & 9 | PROCESS: CORRECT START UP |
| CHANGE FROM: N/A | CHANGE TO: N/A |
| CHANGEOVER TIME: N/A | FREQUENCY: EACH TIME OF START UP |
| ! ▲ ONLY PERSONS TRAINED HOW TO DO THESE TASKS ARE TO CARRY OUT TASKS ▲ ! | |
| ♦ MATERIALS/TOOLS/PPEs REQUIRED FOR TASK ♦ | |
| MATERIALS: SMALL BUCKET OF WATER | |
| TOOLS: BRASS PUTTY KNIFE, STANLEY UTILITY KNIVES (MODEL 10-788 OR 10-122A), AT LEAST A 12' TAPE MEASURE, HOE, 8' PLATFORM STEP LADDER | |
| PPEs: ▲ FOLLOW ALL APPLICABLE JSAs ▲ FOLLOW ALL APPLICABLE 'LOTO' PROCEDURES, HOT ZONE PPEs | |
| PURPOSE: TO ENSURE PROPER START UP OF LINE THROUGH TO THE EXTRUDER IS OBSERVED | |
| ▲ = SAFETY POINT ◆ = QUALITY POINT 🧰 = PPEs REQUIRED 🔧 = TOOLS REQUIRED Ⓢ = CRITICAL NOTE | |

| No | MAJOR STEP | KEY POINT | REASON FOR KEY POINT | PHOTOGRAPHIC DESCRIPTION |
|---|------------|-----------|----------------------|--------------------------|
| CAUTION! BEFORE YOU START MAKE SURE UTILITIES ARE CORRECT (POWER, WATER & AIR), YOU HAVE THE CORRECT PPEs, YOU HAVE ALL THE EQUIPMENT YOU WILL NEED IN PLACE. | | | | |

♦ SERIAL WORK INSTRUCTIONS ♦

| | | | | |
|---|--|---|--------------------------|--|
| 1 | MOVE ROLL STAND OUT AWAY FROM DIE. | | |  |
| 2 | CLOSE DRAW AND CHROME ROLLS ONCE THE SHEET IS THREADED | ▲ WATCH OUT FOR OTHER PERSONNEL AROUND AREA. MAKE SURE HANDS AND BODY PARTS ARE OUT OF THE WAY BEFORE CLOSING CHROME ROLLS. | ▲ PINCH AND CRUSH POINTS |  |
| 3 | PUT WINDER IN GEAR | | |  |
| | | | | |



Standard work of starting up a process correctly and safely.

STANDARD WORK TOOL CHANGEOVER PREPARATION CHECKLIST

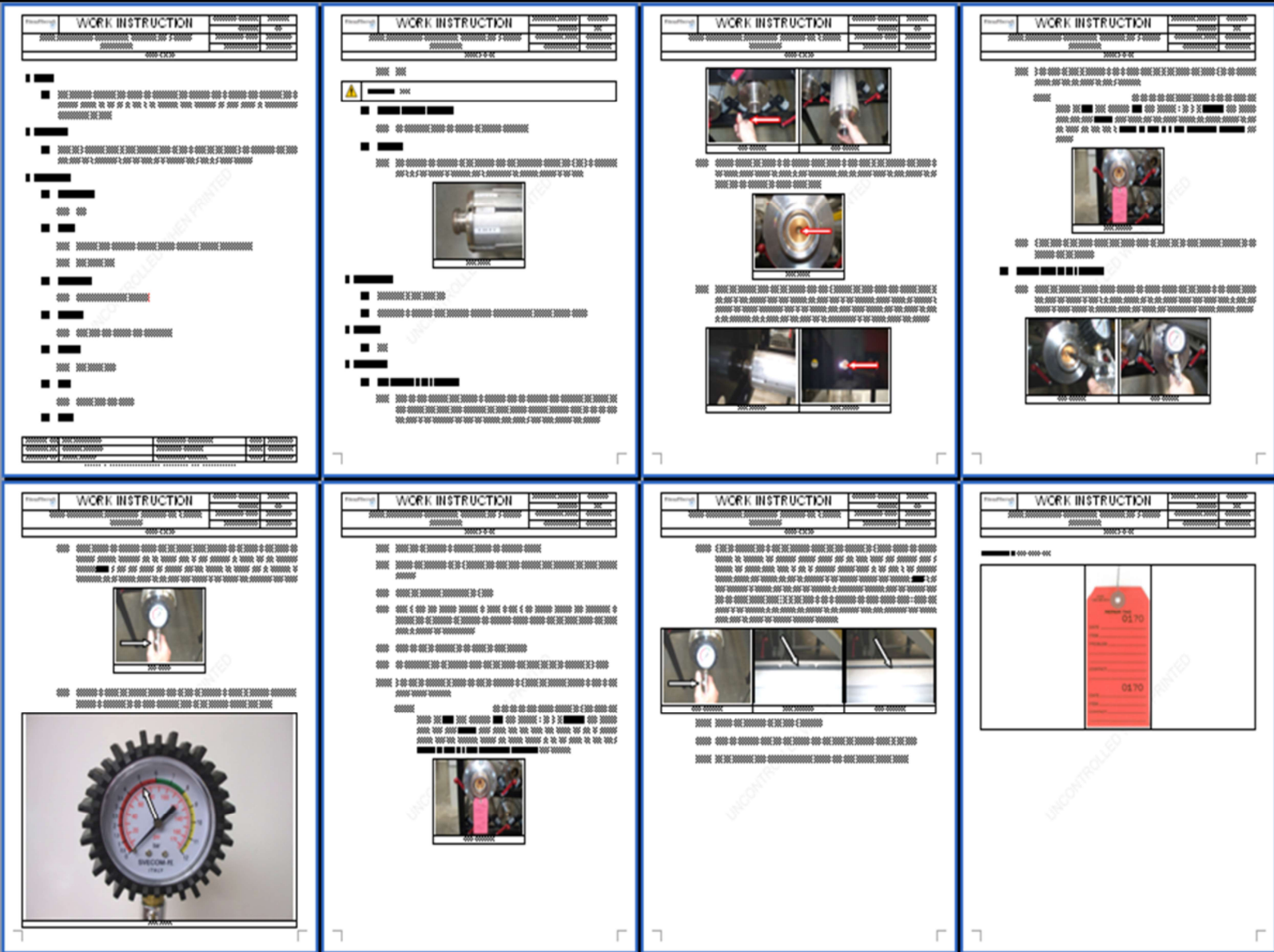
| | | | |
|---|--|---|--|
| MACHINE: DC-DD-02 | | PROCESS: DC-DD-02 | |
| CHANGE FROM: DC-1280-R/H | | CHANGE TO: DC-1281-L/H | |
| ! ? ONLY PERSONS TRAINED HOW TO DO THESE TASKS ARE TO CARRY OUT TASKS ? ! | | | |
| ✂ TOOLS/MATERIALS/PPEs REQUIRED: TOOLS: MATERIALS: PPEs: ⑥ FOLLOW ALL APPLICABLE JSAs ⑥ FOLLOW ALL 'LOTO' PROCEDURES | | ✂ TOOLS/MATERIALS/PPEs REQUIRED: TOOLS: MATERIALS: PPEs: ⑥ FOLLOW ALL APPLICABLE JSAs ⑥ FOLLOW ALL 'LOTO' PROCEDURES | |
| No | ↓ CHECKLIST FOR MAINTENANCE TECH ↓ | ↓ CHECKLIST FOR MACHINE OPERATOR ↓ | |
| 1 | ENSURE FORK LIFT TRUCK IS AVAILABLE AND HAS ENOUGH PROPANE GAS FOR THE TOOL CHANGE | INFORM (AND/OR) MAINTENANCE DEPARTMENT OF TOOL CHANGE AT LEAST 30 MINUTES PRIOR TO LAST CURRENT PART TYPE | |
| 2 | ASSEMBLE SLING, SPECIAL TOOLS AND PPEs FOR TOOL CHANGE | ASSEMBLE AND LOAD INTO SHUTTLE MAGAZINE REPLENISHMENT OR NEW PART TYPE AND/OR SIZE OF HEAVY LAYER | |
| 3 | PRE-SET FORK LIFT TRUCK FORKS TO A DISTANCE OF 36" APART | ASSEMBLE AND STAGE CHANGE OF CARPET OR CARPET COLOR ROLL TO MACHINE FEED ROLLER | |
| 4 | CHECK IN-GOING TOOL FOR UP-TO-DATE REPAIRS HAVE BEEN CARRIED OUT | ENSURE THAT THERE ARE NO WIP RACKS BLOCKING ACCESS TO TOOL STORAGE RACKS FOR IN-GOING TOOL | |
| 5 | ENSURE THE IN-GOING TOOL IS ON PRE-HEAT AND WILL BE AT 270° F AT TIME | ENSURE THAT PLC RECEIPE IS AVAILABLE IS OF THE CORRECT TYPE TO THE PART NUMBER TOOL AND IS THE MOST UP-TO-DATE VERSION | |
| 6 | DOUBLE CHECK OPERATIONS WORK ORDER FOR CORRECT PART NUMBER TO IN-GOING TOOL | CARRY OUT ALL CURRENT RUN CLERICAL OPERATIONS INTO SAP | |
| 7 | POSITION TOOL CHANGEOVER CART NEXT TO PRESS FOR OUT-GOING TOOL | ASSEMBLE NEW PART TYPE WIP RACKS | |
| 8 | POSITION TOOL CHANGEOVER CART NEXT TO PRE-HEAT STATION FOR IN-GOING TOOL | ENSURE THAT ALL HAND/POWER TOOLS REQUIRED FOR TOOL CHANGE ARE AVAILABLE ON TOOL CHANGEOVER PEG BOARD | |
| 9 | ENSURE THAT QUICK CHANGE ELECTRIC MOVER HAS A FULL CHARGE ON ITS BATTERY | PULL TWO SKIDS OF 582s CARDBOARD BOXES | |
| 10 | ENSURE THAT ALL HAND/POWER TOOLS REQUIRED FOR TOOL CHANGEOVER ARE AVAILABLE ON TOOL CHANGEOVER PEG BOARD | | |

SMED preparation checklist sheet.

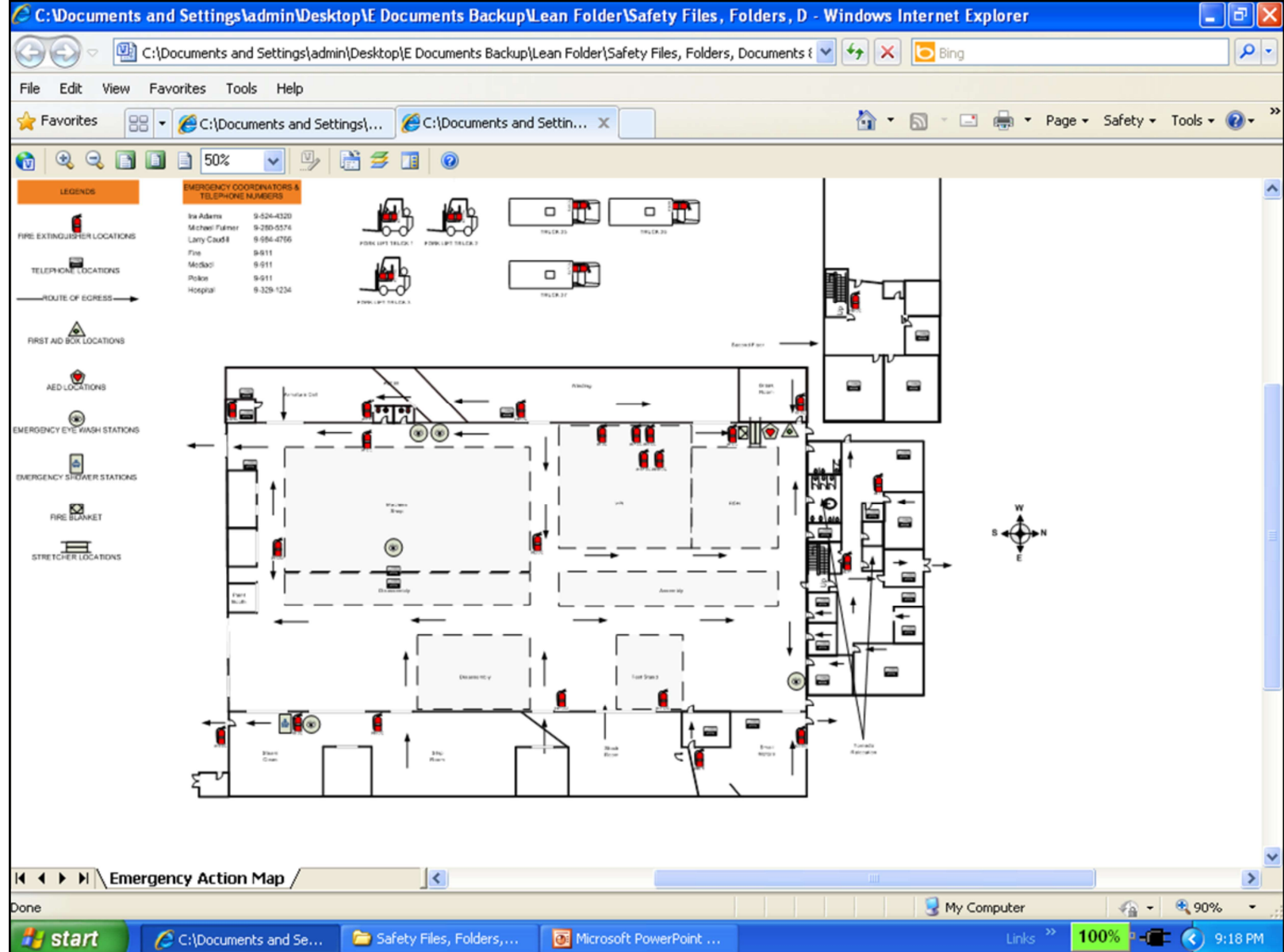
STANDARD WORK TOOL CHANGEOVER PROCEDURE

| | | | |
|--|---|--|--|
| MACHINE: ALL LITTLE DAVID TAPPERS | | PROCESS: BOX TAPE SEALER | |
| CHANGE FROM: PREVIOUS BOX SIZE | | CHANGE TO: DESIRED BOX SIZE | |
| CHANGEOVER TIME: 5 MINUTES | | | |
| ! ▲ ONLY PERSONS TRAINED HOW TO DO THESE TASKS ARE TO CARRY OUT TASKS ▲ ! | | | |
| ✂ TOOLS/MATERIALS/PPEs REQUIRED: | | ✂ TOOL/MATERIALS/PPEs REQUIRED: | |
| TOOLS: NO TOOLS REQUIRED FOR THIS SET-UP | | TOOLS: NO TOOLS REQUIRED FOR THIS SET-UP | |
| MATERIALS: NONE NEEDED | | MATERIALS: SAMPLE BOX OF PROPER DIMENSIONS IS REQUIRED FOR SET-UP | |
| PPEs: NONE NEEDED Ⓢ FOLLOW ALL APPLICABLE JSAs Ⓢ AVOID CONTACT WITH SERRATED KNIFE WHEN HANDLING TAPE HEAD. | | PPEs: NONE NEEDED Ⓢ FOLLOW ALL APPLICABLE JSAs Ⓢ AVOID CONTACT WITH SERRATED KNIFE WHEN HANDLING TAPE HEAD. | |
| № Ⓢ SERIAL WORK INSTRUCTIONS Ⓢ | | Ⓢ PARALLEL WORK INSTRUCTIONS Ⓢ | |
| 1 | UNLOCK SIDE GUIDE RAILS BY TURNING LOCKING KNOB COUNTER CLOCKWISE  PIC 1 | BUILD PROPER SIZE SAMPLE BOX TO BE USED DURING SET-UP, FOLD ALL FLAPS TOP AND BOTTOM CLOSED | |
| 2 | MANUALLY MOVE SIDE GUIDE RAILS TO A POSITION WIDER THAN THE SAMPLE BOX AND LEAVE RAILS UNLOCKED. | | |
| 3 | LOOSEN TAPE HEAD LOCK BY TURNING HANDWHEEL COUNTER CLOCKWISE  PIC 2 | | |
| 4 | MOVE TAPE HEAD TO A POSITION HIGHER THAN SAMPLE BOX HEIGHT. (WITH HEAD UNLOCKED; WIGGLE TAPE HEAD SIDE TO SIDE WHILE | | |

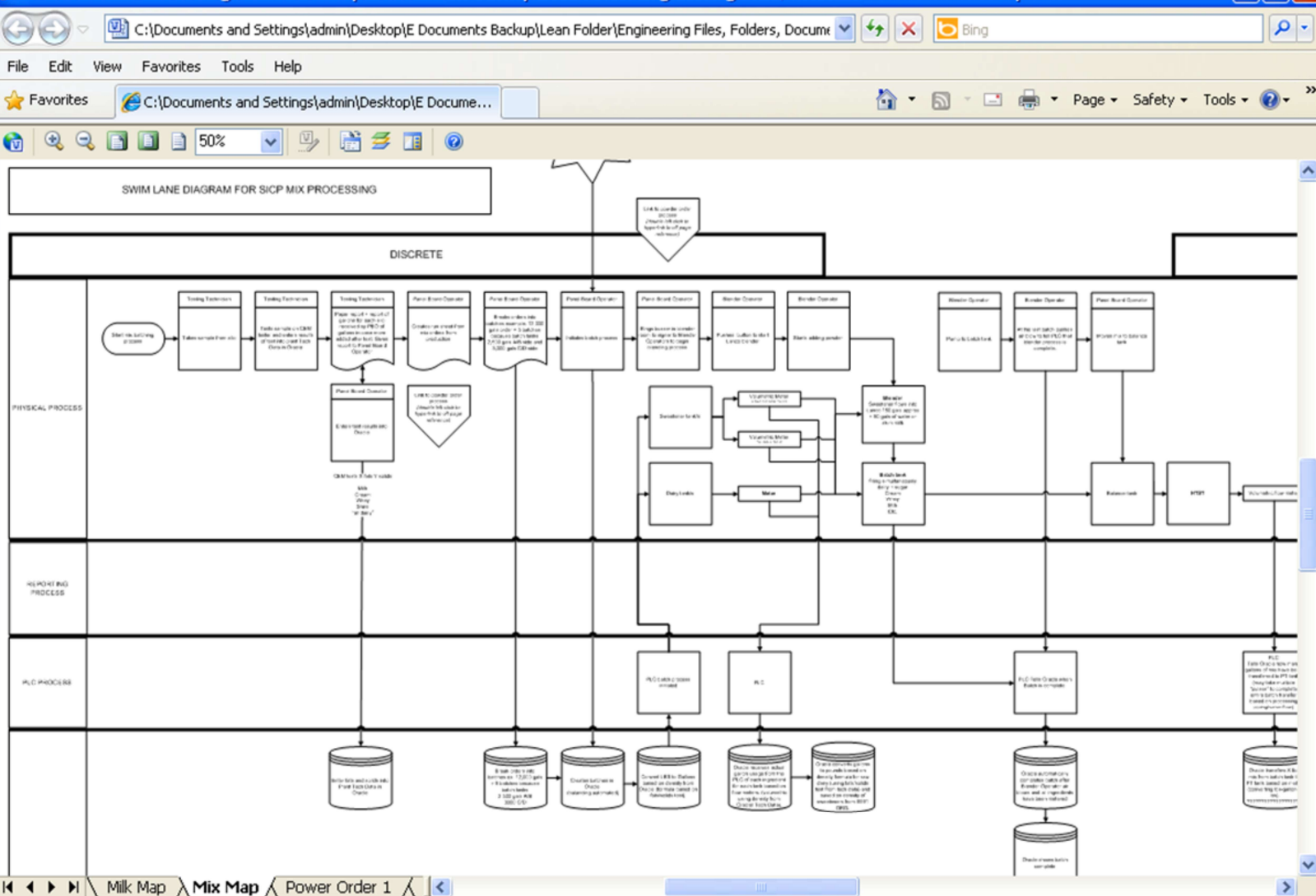
SMED tool changeover procedure standard work document.



In the name of continuous improvement I created in MS Word this work instruction using the 'outline' format method calling out and detailing the work instruction's scope, purpose, definitions, references, related forms, documentation, forms, frequency, Materials, tools, responsibility, safety, personal protective equipment, guidelines, record keeping, attachments, appendix and finally the procedures of the tasks in the work instruction.

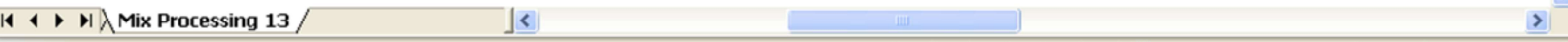


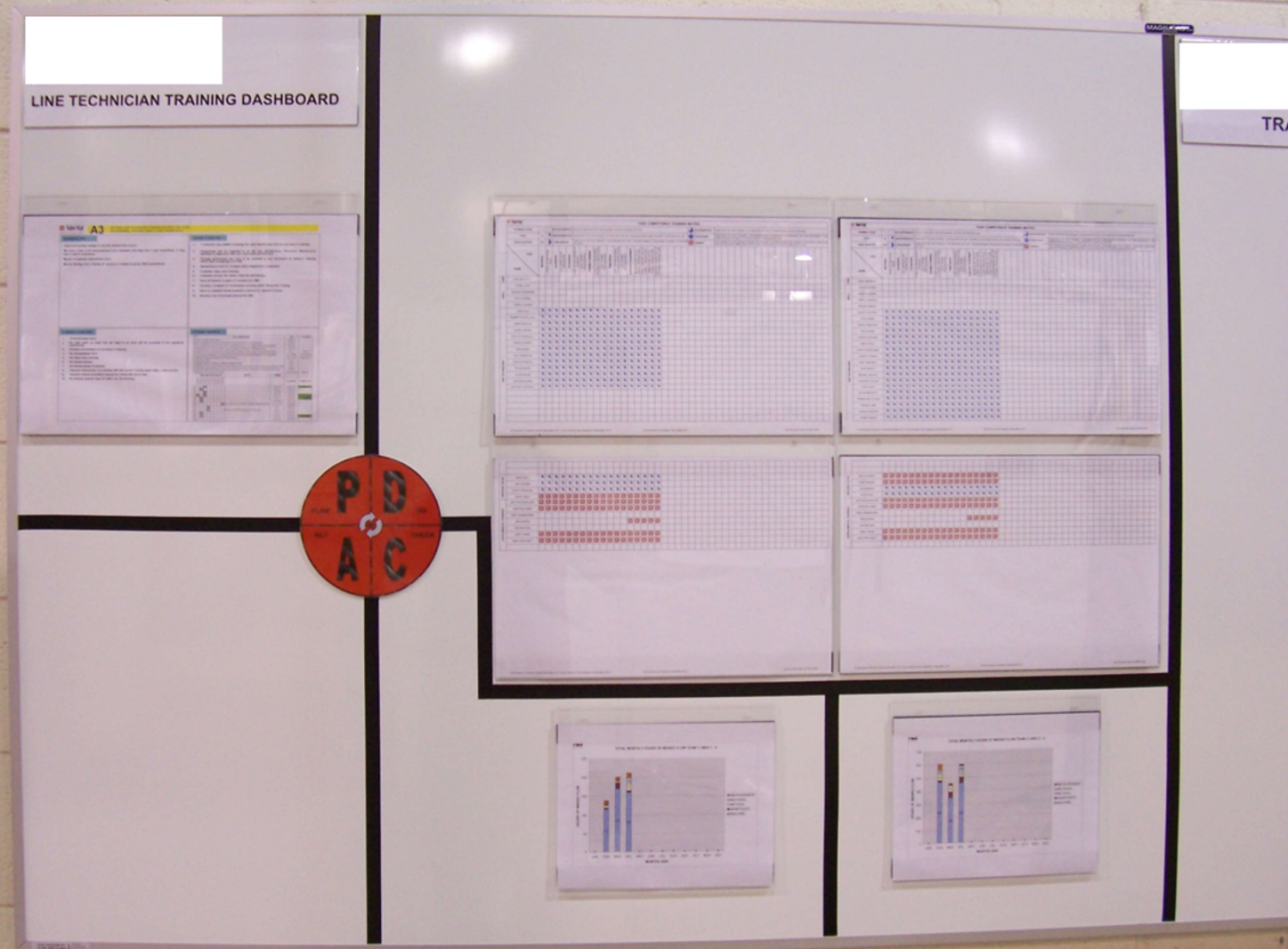
I have too much fun with MS Visio. I use Visio when I need greater detail in dimensioning and scaled measurements like this emergency action and evacuation map I created for one of my employers. I used a measurement wheel for the exterior walls, tape measurement for the insides.



Again with Visio there's a lot more flexibility and functionality than what you have available to you when working on certain projects. To understand a process's interconnectivity with other resources, man, machine, computerization, what's automatic, what's done manually it's a good idea map it out using swimming lanes. Its visual communication helps to understand how everything pieces together and sometimes needlessly complicated.

I printed this swimming lanes map out on an engineering plotter 3 feet wide by 12 feet long and pinned it up on the wall, something that big stirs a lot of interest in the group viewing it.





This picture is of a 10' feet long by 5' feet wide magnetic whiteboard. They maybe a little on the expensive side but they are versatile. I used this board time and time again for different projects. This project was for training improvement of line operators.

All the notices, labels, documents holders and headers - which I made - are affixed to the board using magnetic tape so, changing to different projects and using the board as a notice board, storyboard or dashboard was a snap to do. The only thing that was not magnetic was the boarder line which I used black electrical insulation tape which was easy to apply and remove.